

AGENDA

Meeting: TIDWORTH AREA BOARD
Place: Tidworth Garrison Theatre, St Andrew's Road, Tidworth, SP9 7EP
Date: Wednesday 17 May 2017
Time: 7.00 pm

Including the Parishes of Chute, Chute Forest, Collingbourne Ducis, Collingbourne Kingston, Enford, Everleigh, Fittleton, Ludgershall, Netheravon, Tidcombe and Fosbury, and Tidworth.

The Area Board welcomes and invites contributions from members of the public. The chairman will try to ensure that everyone who wishes to speak will have the opportunity to do so.

If you have any requirements that would make your attendance at the meeting easier, please contact your Democratic Services Officer.

Networking opportunities will be available from 6:30pm.

Please direct any enquiries on this Agenda to Kevin Fielding (Democratic Services Officer), on 01249 706612 or email kevin.fielding@wiltshire.gov.uk

All the papers connected with this meeting are available on the Council's website at www.wiltshire.gov.uk

Press enquiries to Communications on direct lines (01225) 713114 / 713115.

Wiltshire Councillors

Chris Williams

Mark Connolly

Ian Blair-Pilling

Ludgershall and Perham Down

Tidworth

The Collingbournes and Netheravon

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If you have any queries please contact Democratic Services using the contact details above.

	Time
<p>1 Chairman's Welcome, Announcements and Introductions</p> <p>Chairman's Announcements:</p> <ul style="list-style-type: none"> • Appointment of Chairman and Vice-chairman – 2017-18. 	5 mins
<p>2 Apologies for Absence</p>	
<p>3 Declarations of Interest</p> <p>To receive any declarations of disclosable interests or dispensations granted by the Standards Committee.</p>	
<p>4 Minutes (<i>Pages 1 - 8</i>)</p> <p>To confirm the minutes of the meeting held on Monday 13 March 2017.</p>	
<p>5 Appointments to Outside Bodies and Working Groups</p> <p>To note that appointments to outside bodies and working groups for the forthcoming year:</p> <ul style="list-style-type: none"> • Community Area Transport Group • Tidworth Community Area Partnership • Tidworth Leisure Centre Executive Committee • Local Youth Network (LYN) • Wellington Academy Governing Body • TCAP Health & Wellbeing Group 	5 mins
<p>6 Police Update</p> <p>An update from Inspector Nick Mawson – Wiltshire Police.</p>	10 mins
<p>7 Fire Update</p> <p>An update from Tom Brolan - District Commander Amesbury,</p>	10 mins

	Ludgershall & Pewsey.	
8	Local Youth Network update including grants An update from the Wellington Academy Heroes.	10 mins
9	Active Plus - Veterans Inspiring People Anicka Dyer.	15 mins
10	Lovell - Ludgershall Development John Leary – Operations Director, Lovell.	10 mins
11	Area Board Grant Review Dawn Whiting – Splash Wiltshire.	10 mins
12	TCAP Thematic Group Updates <ul style="list-style-type: none"> • Health & Wellbeing Group update including grants - Reia Jones • Dementia Action Alliance subgroup update – Brian Pratt • Child Poverty subgroup update – Marc Read • Older Person & Carers Champion update – Tony Pickernell 	10 mins
13	Community Engagement Manager update Marc Read – Community Engagement Manager. <ul style="list-style-type: none"> • The Big Pledge. 	10 mins
14	Community Area Transport Group update Cllr Mark Connolly.	5 mins
15	Grant Funding To determine any applications for grants. Grant application packs for the Community Area Grants Scheme are available from the Community Area Manager or electronically	15 mins

at:

<http://www.wiltshire.gov.uk/communityandliving/areaboards/areaboardscommunitygrantsscheme.htm>.

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| 16 | Updates from Town and Parish Councils, the Army, NHS, TCAP and other Partners
To receive any updates. | 20 mins |
| 17 | Close | |

MINUTES

Meeting: TIDWORTH AREA BOARD
Place: Tidworth Garrison Theatre, St Andrew's Road, Tidworth, SP9 7EP
Date: 13 March 2017
Start Time: 7.00 pm
Finish Time: 8.30 pm

Please direct any enquiries on these minutes to:

Kevin Fielding (Democratic Services Officer), Tel: 01249 706612 or (e-mail) kevin.fielding@wiltshire.gov.uk

Papers available on the Council's website at www.wiltshire.gov.uk

In Attendance:

Wiltshire Councillors

Cllr Mark Connolly (Vice Chairman), Cllr Christopher Williams (Chairman) and Cllr Charles Howard

Wiltshire Council Officers

Marc Read – Community Engagement Manager (CEM)
Kevin Fielding – Democratic Services Officer

Town and Parish Councillors

Collingbourne Kingston Parish Council – Nigel Braybrook
Enford Parish Council – Anthony D'arcy- Irvine
Ludgershall Town Council – Owen White, Janet White & Karen Allingham
Netheravon Parish Council – John Tigae
Tidworth Town Council – Humph Jones, Brian Pratt & Sue Fell

Partners

Dorset and Wiltshire Fire & Rescue Service – Rob Guy
Tidworth Garrison – Col Paul Kelly
Tidworth Community Area Partnership – Tony Pickernell & Reia Jones
Tesco Food Share - Laura Kitchener-Pain
Wellington Heroes – Chris Smith, Kylie O'keefe, Holly Bushell & Nicola Ansell
Lovell Partnerships – John Leary & Dawn Harrison

Total in attendance: 46

<u>Agenda Item No.</u>	<u>Summary of Issues Discussed and Decision</u>
1	<p><u>Chairman's Welcome, Introductions and Announcements</u></p> <p>The Chairman welcomed everyone to the meeting of the Tidworth Area Board.</p> <p>The following Chairman's Announcement was noted:</p> <ul style="list-style-type: none"> • Wiltshire Consultations – Housing Strategy and Allocations.
2	<p><u>Apologies for Absence</u></p> <p>Apologies for absence were received from Denis Bottomley – Everleigh Parish Council, Alan Woods – Fittleton Parish Council and Ann Birch – Tidworth Town Council.</p>
3	<p><u>Declarations of Interest</u></p> <p>There were no declarations of interest.</p>
4	<p><u>Minutes</u></p> <p>Decision</p> <ul style="list-style-type: none"> • The minutes of the meeting held on Monday 16 January 2017 were agreed as a correct record and signed by the Chairman.
5	<p><u>Police Update</u></p> <p>The written update from Sgt Mark Andrews was noted.</p> <p>The Chairman thanked Sgt Mark Andrews for his update.</p> <p>Councillor Led Initiative – Cllr Chris Williams</p> <p>Decision Wiltshire Police awarded £62.10 for three crime reduction signs in the Ludgershall Woods area.</p>

6	<p><u>Local Youth Network</u></p> <p>Nicola Ansell & Holly Bushell - Wellington Heroes advised that a Youth Conference was to be held on Wednesday 5 April at the Wellington Academy, all were welcome to attend this event.</p> <p>The Area Board was asked to consider two applications for youth funding following recommendations from the Local Youth Network (LYN) Management Group.</p> <p>Decision T2a awarded £656.26 for Tidworth Girls Group.</p> <p>Decision Dorset & Wilts Fire & Rescue awarded £5,000 for Tidworth Salamander Project .</p> <p>The Chairman thanked Nicola & Holly for their update.</p>
7	<p><u>Local Highways Investment Fund</u></p> <p>Peter Binley - Head of Highways Asset Management, Wiltshire Council outlined the report contained in the agenda pack.</p> <p>Points made included:</p> <ul style="list-style-type: none"> • The local highway network was vital to providing connectivity for businesses and communities, and effective maintenance to ensure its availability was essential to the economic development of the county. Wiltshire Council recognised the importance of maintaining and managing its highway network effectively. • The 'Local Highways Investment Fund 2014 – 2020' was addressing the long standing under investment in highways maintenance, which had been a problem nationally for many years. • The significant investment of £21 million annually for six years by Wiltshire Council had already seen a substantial improvement in the condition of the county's road network, with a 30% reduction in the carriageway maintenance backlog in the first two years of the investment. • An indicative list of priority sites for treatment in 2017/18 had been developed (Appendix 2, Page 59 of the agenda pack).

	<p>Decision</p> <ul style="list-style-type: none"> • That the Tidworth Area Board agreed and noted the list of priority sites for treatment in 2017/18 (Appendix 2, Page 59 of the agenda pack). <p>It was noted that various concerns were raised re the standard of pot hole patching, raised iron work and road edging carried out by Wiltshire Council in the community area.</p>
8	<p><u>Recycle for Wiltshire Tidworth Community Area Project - Final Summary</u></p> <p>Jessica Thimbleby - Wiltshire Wildlife Trust gave a brief update on the Recycle for Wiltshire Tidworth Community Area Project which aimed to educate and encourage school children and communities throughout Wiltshire to reduce, reuse and recycle more of their household rubbish.</p> <p>Points made included:</p> <ul style="list-style-type: none"> • That the project had been ongoing since April 2016. • That the recent workshops had been very well received. <p>The Chairman thanked Jessica Thimbleby for her update.</p>
9	<p><u>Cyber Crime</u></p> <p>This item was deferred to a future meeting due to other Police commitments.</p>
10	<p><u>Area Board Grant Review - Home Start Kennet</u></p> <p>Dawn Wilson gave a short feedback update on the Area Board grant that Home Start Kennet had received from the Tidworth Area Board for a first aid parents workshop.</p> <p>Points made included:</p> <ul style="list-style-type: none"> • That seven families had attended the course, and had found it very beneficial. • That Home Start Kennet had been working with families with young children in crisis for 30 years. • Thank you to the Area Board for funding the course. <p>The Chairman thanked Dawn Wilson for her update.</p>

11	<p><u>Updates From Tidworth Community Area Partnership</u></p> <p>Economic & Built Environment Group</p> <ul style="list-style-type: none"> • That the group had now been put on hold. <p>Neighbourhood Tasking – Cllr Chris Williams</p> <ul style="list-style-type: none"> • That the group were due to meet on Tuesday 14 March at the Memorial Hall, Ludgershall. <p>Health & Wellbeing Group Group – Reia Jones</p> <ul style="list-style-type: none"> • Discussions ongoing with South West Ambulance Service re the number of ambulances failing to attend the Chutes area. • Concerns re the lack of NHS dentists in the Tidworth/Andover area. • Thank you to the Area Board for the recent grant for a defibrillator at the Tidworth Community Centre. • That the next meeting would be held during April 2017. <p>Older Person & Carers Champion – Tony Pickernell</p> <ul style="list-style-type: none"> • Currently looking at issues re wheelie bins left by the refuse collectors, blocking pavements after being emptied. This had become an issue for mobility scooter users. • That First Responders were still being sought to cover the Tidworth and Ludgershall areas. • That a child poverty meeting was to be held on Tuesday 14 March. <p>The Chairman thanked everybody for their updates.</p>
12	<p><u>Community Engagement Manager update</u></p> <p>Marc Read – Community Engagement Manager.</p> <p>Great British Spring Clean Well done to all, most parishes were involved. It was felt that it would be good to have regular litter picks, to build on the successes of Clean for the Queen and the Great British Spring Clean.</p>

	<p>The successes of other projects, including SpeedWatch, Men’s Shed, Mosaic Project, Dementia Action Alliance, Salamander Project and Street Pastors.</p> <p>The Chairman thanked Marc Read for his update.</p>
13	<p><u>Community Area Transport Group update</u></p> <p>Cllr Mark Connolly outlined two schemes from the CATG notes dated 27 February 2016 that required Area Board approval to fund or approve:</p> <p>Decision Freight Strategy - Agreed same two priorities as last year. The Butt Street, Ludgershall scheme, now a high priority with the Tidworth link road opening later this year. This also means Ludgershall Road, Collingbourne Ducis and Ludgershall Road, Tidworth would also need to be reviewed.</p> <p>Decision Endford PC Raised issue Coombe Lane sign that Balfour Beatty lost. Up to £500 to be allocated for a replacement sign.</p> <p>It was also noted that Wiltshire had assigned a pot of £50,000 for all 18 Area Boards to fund footpath improvement schemes.</p> <p>The Chairman thanked Cllr Connolly for his update.</p>
14	<p><u>Updates from Town and Parish Councils, the Army, NHS, TCAP and other Partners</u></p> <p>Tidworth Town Council – Humph Jones</p> <ul style="list-style-type: none"> • That an Easter Egg Hunt was planned. • That a Summer Festival event was planned for Saturday 22 July 2017. <p>Ludgershall Town Council – Owen White</p> <ul style="list-style-type: none"> • Thanks to the Area Board for the litter picking equipment, and to the volunteers who joined in the Ludgershall litter pick. • That the Future Community building had been refurbished and is being used by Lovell Partnership as their main office for the Army Basing programme build.

	<p>Everleigh Parish Council</p> <p>The written report was noted.</p> <p>Enford Parish Council</p> <ul style="list-style-type: none"> • Thanks to the Area Board for resolving the road sign issue. • Thanks to Cllr Charles Howard for his hard work as ward Councillor. <p>Lovell Partnerships</p> <p>Representatives of the Lovell Partnerships introduced themselves. As providers of MOD service family accommodation, they would aim to have a representative at all future Area Board meetings.</p> <p>The Chairman thanked everybody for their updates.</p>
15	<p><u>Date of Next Meeting</u></p> <p>The next meeting of the Tidworth Area Board will be held on Wednesday 17 May at the Garrison Theatre, Tidworth.</p>
16	<p><u>Close</u></p> <p>In closing the Chairman thanked Cllr Charles Howard who was retiring from local government. The Chairman highlighted Cllr Howard's hard work as both local and Unitary Councillor.</p>

Tidworth Area Board Police Report May 2017

1. East Community Policing Team

Sector Head: Inspector Nick Mawson

Sector Deputy: Sergeant Mark Andrews

Community Coordinator: Pc Lucy Wileman

Pewsey PCSO: PCSO Maria Downham & PCSO Natalie Cleife

Hello and welcome to this Community Policing Team report.

Over the last month Wiltshire Police has been running a survey, collecting feedback about the Community Policing Team model. We thank you all for your help in generating this important information, which will help us to ensure that we are providing the high quality of service that the people of Wiltshire and Swindon deserve and expect.

Police use of Taser and Body Worn Video Cameras

Wiltshire Police currently has 160 Tasers and is offering instruction to officers who successfully apply for additional training in an effort to help maintain public and officer safety by making a greater number of the existing devices able to be deployed at any one time.

Tasers are used by trained Police Officers in a number of ways, many of which involve no direct physical force to be used on a person.

They can be drawn from the holster, aimed at the subject, have the 'red dot' pointed at the subject with the laser sight or activated so that an electric current is 'arced' at the front of the device, all of which can resolve incidents.

Home Office figures released last week showed a drop in the number of times Tasers were discharged nationally.

Chief Constable Mike Veale said: "The use of Taser has been widely debated and I have carefully considered the options.

"I feel that by giving officers the option to carry Taser we are giving them the choice to use the tools available to us at this time to keep both keep the public and themselves safe.

"However, let me make it clear that I see the rollout of Tasers as a preventative measure not an aggressive tool.

"I also want to make it clear that it is not a tool to default to at the earliest opportunity; it needs to be used with precision, wisdom, proportionality and measure.

"I want to have the right resources in the right place at the right time with the right skills and accreditation to deal with the threat, risk and harm faced within communities.

"We have, geographically, a very large force with a huge degree of rurality which often leaves officers and staff working single crewed and on occasions feeling vulnerable to the dangers they may be facing.

“This decision is something which I hope will give our colleagues more confidence and courage to remain on the front foot so that we are able to protect our communities.

“We constantly assess the current risk and threat in the county and I believe that it is the right time to increase the training in Taser and in turn, increase our capacity.

“Although Wiltshire is one of the safest counties in the country, we still face a rise in violent crime and the threat of terrorism remains very real throughout the UK.

“Taser can be used effectively as a deterrent or as a way of ending a violent situation where someone is at risk of harm.”

In addition to increasing Taser capability, Wiltshire Police is rolling out body-worn cameras to front line officers and staff. Many of you may have already seen a number of our officers sporting the new body worn video cameras.

Mr. Veale said: **“This new investment in body-worn video cameras will help us transform the way we work, allowing our officers and staff to do their jobs serving the communities of Wiltshire and Swindon with greater confidence and security.**

“Our police officers and staff put themselves into volatile and dangerous situations every day and these cameras should not only act as a deterrent to those who may wish to cause them harm, but can also be used as valuable evidence when officers and staff are subjected to violence and abuse.

“It should also give the public greater confidence in our professionalism and, on the rare occasions where our service does not live up to our high standards, allow us to take action and learn from any errors or mistakes.

“These cameras are as much about the officer behind the camera as the person in front of it. They will help ensure Wiltshire Police continues to provide the high standards of service that both the Force and the people they serve expect.”

Operation Sceptre

This week Wiltshire Police has joined forces across the country taking part in Operation Sceptre. The operation is a week-long period of activity targeting knife crime.

Police activity throughout the week will include weapon sweeps, intelligence led stop and search as well as proactive operations to tackle those wanted in connection with knife related offences and violent crime.

A significant part of the Wiltshire activity will be providing educational presentations to young people in schools. The presentation known as FAKE (Firearms and Knife Education) aims to make young people think about the decisions they make and the consequences of their actions that could lead to them embarking on a life of crime.

Superintendent David Minty said: **“Whilst it has been found that recorded crimes of possession of weapon offences are falling, our analysis shows that the use of the word ‘knife’ or ‘knives’ in occurrences has increased year on year from 2014 to 2016. There were 577 occurrences in 2016 of which 28% involved those aged 10-17.”**

“I would emphasise the majority of young people stay within the law and we are asking schools and parents to ensure that it stays that way. For those who don’t the consequences can be far reaching as a criminal record will affect the rest of someone’s life. It could prevent a person from going to university or college, getting a job or even travelling abroad.”

Carrying a knife is illegal in the UK and the consequences are tough. A person found in

possession of a knife - even if it's not their own - means The Police and Courts will take firm action. Possession of a knife can carry a prison sentence of up to 4 years, even if it isn't used. If you have any information about anyone carrying or using knives please contact call 101 or 999 in an emergency.

You can also make a report anonymously by calling Crimestoppers on 0800 555 111.

Events

A toolkit is available from Wiltshire Council which gives fantastic guidance and advice for organising most types of events including topics ranging from traffic management to toilets and provides contact details for which agencies and departments need to be contacted when applying for various licences or road closures. It can be found at <http://www.wiltshire.gov.uk/public-events-toolkit.pdf> In essence all organisers must be responsible for identifying any risks and putting in measures to remove or reduce them.



Thank you for your continued support to Wiltshire Police.

Please follow us on:

Twitter <https://twitter.com/wiltshirepolice>

Facebook <https://www.facebook.com/wiltshirepolice/>

Or sign up to Community Messaging <https://www.wiltsmessaging.co.uk/> Our free Community Messaging service will also help keep you updated about policing and crime in your local area.

2. CPT - Current Priorities & Consultation Opportunities:

Current Priorities Tidworth and surrounding areas.

Theft from Motor Vehicles

This priority commenced back on 20th January 2017. Patrols continue across the area, in particular beauty spots. To date 183 actions/patrols have taken place.

This policing priority has focussed upon proactive, preventative interventions including a red route system of targeted patrols and crime reduction work with The National Trust and English Heritage and increased signage and community engagement. The last reported incident was on 6th April on Salisbury Plain, whereby a window was smashed and items stolen from within.

Intelligence work is ongoing in relation to those nominals active in this area of criminality and policing operations continue. Operation Esso was conducted on Saturday 29th April - this saw nineteen special constables active throughout our area including sites in Pewsey Rushall and East Grafton - a roads policing operation, involving active ANPR work, the use of UNIPAR machines for speed enforcement and assistance with response policing and this particular policing priority. Such events are effective in keeping our communities safe.

Off Road Motorbikes/Vehicles Salisbury Plain

This priority commenced on 24th March, to date 69 actions/patrols have taken place. Meetings are being arranged with Westdown Camp and the Military to organise some joined up working. An operation took place over the weekend of 6 and 7 May, across the Plain. This was organised by the Rural Crime Team working with the Special Constabulary and the RMP. Training is being organised for members of the CPT on Bylaws and Red Flags

Dwelling Burglaries Ludgershall.

A target patrol was instigated on 20th April following the recent series of burglaries, to date 12 patrols have been actioned. One person has been arrested and interviewed. He remains on Police Bail for the offences. There have been no reports of dwelling burglaries since this arrest.

Neighbourhood Tasking Meeting

Takes place on 27th June at Community Centre, Wyle Road at 7pm.

Media

PCSO Maria Downham has agreed to do a regular slot on Castledown Radio & BFBS with Brian Pratt and Marc Read.

Consultations

You PCSO's have been carrying out consultations at Pot Head & Pan Face and have drop ins arranged with Army Welfare.

Update re Rural Crime Partnership

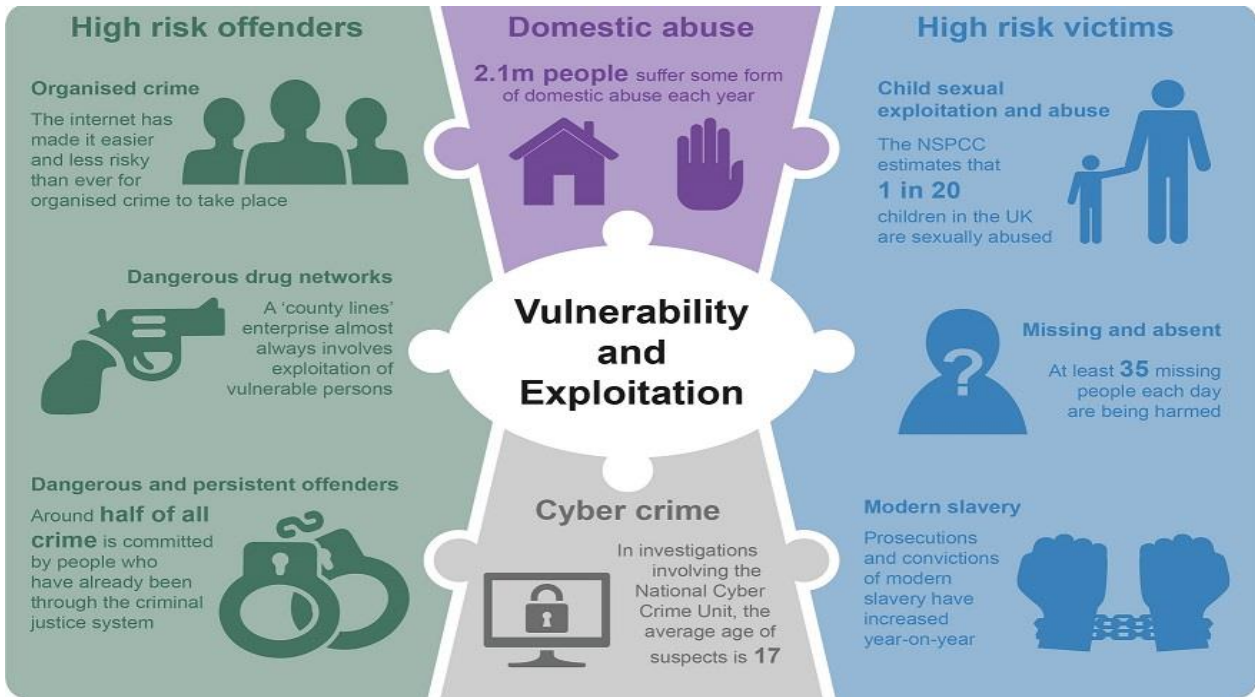
Officers from the east policing team recently attended this event involving representatives from the NFU, the Military, Angling Trust, Dorset Rural Crime Team, together with farmers and gamekeepers from east Wiltshire. Operation ASTEN has involved dealing with illegal off roaders on Salisbury plain. Recently fifty plus individuals were stopped and dealt with in relation to this activity, many were unaware of the offences they were committing, a positive outcome for this priority to the Amesbury area which involved the Pewsey areas of the plain.

Rural crime operations continue, in our efforts to target what is often cross border organised criminal activity. Of one particular individual who has been actively involved in hare coursing and trespass on farmland a Community Protection Warning notice has been issued, in addition to seeking out prosecution for the offence itself. We are eager to utilise this legislation for persistent and impactful rural crime incidents.

Fish related offences; it is currently the closed season (15th March - 15th June), course angling is suspended on rivers, streams and some canals and still waters during close season. In enclosed waters fish are property and their removal is theft. Please report any activity via 101. Posters will be given out to our local fishing lakes soon.

3. Wiltshire Police Control strategy

Below is our Control Strategy for your reference. This focuses on how we conduct our operational policing based on the Police and Crime Plan. We will continue to align our resources with the threat/harm/risks presented in line with the control strategy.



Cybercrime

There have been no reported instances of cybercrime since the last meeting.

Domestic Abuse

Tidworth community policing team continue to be involved in pro-active engagement with a recently released prisoner for violent domestic abuse offences.

High Risk Victims

Rogue Traders

Nationally this remains an issue and is regularly reported on in the national news. Callers are stating they are police officers, and have a person detained who is in possession of bank and credit cards in their name. These callers then proceed to ask for details of their bank accounts and PIN numbers. They can be very convincing. The scammers will use any means to sound plausible and stating that they are Police Officers is an obvious way to do this. You should NEVER give your passwords or PIN number to ANYONE on the phone. Please share this information with friends, relatives and relevant people to reduce their risk of becoming victims of these crimes. Advice and guidance can be found at <http://www.actionfraud.police.uk>

High Risk Offenders

The CPT continue to work closely with the Public Protection Department to identify persistent or dangerous offenders, to engage with them and to take positive action where required.

Nick Mawson
Sector Inspector,
Wiltshire East CPT

PROTECT



Tidworth Area Board Report

17th May 2017

Dorset and Wiltshire Combination: One year on!!

The two Services combined on 1st April 2016 to form Dorset & Wiltshire Fire and Rescue Service with Darran Gunter as Chief Fire Officer (CFO).

Since then there have been some changes in Senior Personnel. Ben Ansell is now the CFO and he has been in post since 1st December 2016. Jim Mahoney is now an Assistant Chief Fire Officer (ACFO) and has responsibility for Operations (Response).

A great deal of work was put into the combination prior to 1st April 2016 in order that the transition could occur with minimal disruption. On the whole this has been achieved, however there is still work to do in order to align some of the management systems and methods of recording.

Locally, the public should not have noticed any significant change. The local crews still respond to emergency calls, carry out visits and engage with the community in the same way they always have. If anything, in the future, it is this community work that will increase so the crews become more visible to members of the public through new partner initiatives.

Fire Service Precept Increase.

Dorset & Wiltshire Fire and Rescue Authority approved a budget of £53.735 million for 2017/18 at its meeting on the 9th February

Within the recommendation was the requirement to increase council tax with a 2.6 pence per week increase for Band D properties in Bournemouth, Dorset, Poole, Swindon and Wiltshire – resulting in an **annual fire precept Band D of £70.59** for the Fire and Rescue Service within the council tax for the year starting on 1 April 2017.

Mobilising to Incidents.

A few months ago, DWFRS featured prominently in local and national BBC news programs.

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The partnership, Dorset & Wiltshire Fire and Rescue Service (DWFRS), Devon & Somerset Fire & Rescue Service (DSFRS) and Hampshire Fire and Rescue Service (HFRS), responded to FOI requests from BBC Radio 5 Live concerning operational problems with the Vision control room system provided by Capita.

On Sunday 19th Feb, BBC 5 Live broadcast the story as part of their '5 Live Investigates' programme, concentrating predominately on issues with LFB, rather than the partnership, however, the partnership was mentioned as we use the same system.

Since the system went fully live across the Networked Fire Services Partnership (NFSP) last year, some intermittent issues have been experienced. These are being worked through with Capita and we are now experiencing much improved stability in the system.

At no point have 999 calls gone unanswered or fire appliances not been despatched. On the occasions the system has experienced issues, back-up and resilience procedures have ensured there is no interruption to our services.

The statement below, given to the BBC, sets out our NFSP partnership's position:

"Since the Vision system went live, all 999 calls have been answered. Robust back-up systems and resilience arrangements are in place, as with every emergency service control room in the country, to ensure there is absolutely no interruption to our service.

"We continue to work closely with Capita to address any issues and further develop the system. We are also working to resolve any network problems."

"The partnership between Hampshire, Devon & Somerset and Dorset & Wiltshire provides significantly improved resilience and will save taxpayers in the region of £15m over the next 10 years."

Following the broadcast on 5 Live, BBC Radio Wiltshire approached DWFRS for further comment. After liaising with Capita, DSFRS and HFRS assisted their journalists with this story and re-issued the above statement. This programme was then broadcast in their breakfast show on Feb 22nd.

Following the radio coverage, BBC Points West and South Today picked up the story. A union representative from Control was interviewed at Potterne, along with a member of the FBU, a local Wiltshire MP as well as ACFO Mahoney, who reiterated

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the partnerships views in a face to face interview, also recorded at Potterne. This was also shown on Feb 22nd during the regional TV programmes.

I would like to take this opportunity to reassure the residents of Swindon & Wiltshire **that our systems are such that we will always respond to emergency calls.**

Community Engagement

Staff at Ludgershall have now started collecting and carrying out Safe & Well visits in Ludgershall and the surrounding areas.

The station and its' staff are supporting several educational events at local primary schools, run by DWFRS Education Advisors.

The importance of fire safety is a message that can't be delivered too soon, which is why we have a team of education advisors who work with young people across Wiltshire, Bournemouth, Dorset, Poole, Swindon.

At primary school level, education advisors visit classes with structured lesson plans that focus on issues such as the work of the Fire & Rescue Service, the dangers of playing with matches, the importance of smoke alarms, having a fire plan, and dialling 999 in an emergency. Older children are also taught why you should never make hoax calls.

We can also arrange visits to our fire stations or one of our safety centres. For more information or to make a booking for your school or pre-school, please visit our webpage; <https://www.dwfire.org.uk/school-visits/> or email enquiries@dwfire.org.uk

We are also available to attend flu clinics at local Practices to give out home safety advice and collect referrals for Safe & Well visits.

If you need a smoke alarm, some advice or are worried about what you would do in an emergency, contact us for a free Safe and Well visit; <http://www.dwfire.org.uk/safety/safe-and-well-visits/>

Response

Total number of calls for Ludgershall Fire Station: March/April - 2017

Category	Callsign	Total Incidents
False Alarm	36P1	7
Fire	36P1	3
Other	36P1	0
Special Service	36P1	5
Total	36P1	15

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On-Call Recruitment

Following successful recruitment evenings that was held at various stations around the County last year, Ludgershall Fire Station will be hosting their own open evening on Wednesday 31st May, form 18:30hrs – 21:00hrs. If you know of anyone who would be interested in becoming an on call Firefighter, please ask them to come along and have a go.

Alternatively, if you know of anyone who is interested in becoming an On Call Firefighter, visit the webpage; <https://www.dwfire.org.uk/working-for-us/> or pop in the station for a chat on any Wednesday evening between 7pm and 9pm.

Recent Notable Incidents

Shed fire which spread to the house in Tidworth

Tom Brolan

District Commander. Amesbury, Pewsey & Ludgershall

Dorset & Wiltshire Fire and Rescue Service

Telephone: 01722 691 245

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PROTECT



May 2017

Overview

NHS Wiltshire Clinical Commissioning Group (CCG) is responsible for commissioning a broad range of healthcare for the population of Wiltshire. We are led by experienced local GPs drawn from across the county, who provide clear clinical leadership to the big decisions affecting the future of healthcare provision in Wiltshire, carefully tailored to meet the differing needs of people locally.

Our vision is to ensure the provision of a health service which is high quality, effective, clinically-led and local. We are committed to delivering healthcare that meets the needs of Wiltshire people, to consult and engage with our population to enable them to be involved in decisions made about health services and to deliver those services to people in their own homes or as close to home as possible.

The right healthcare, for you, with you, near you

Primary Care Co-Commissioning

At the beginning of April 2017 Wiltshire CCG has taken on full delegated responsibilities for managing local general practices (GP surgeries). This was previously managed by NHS England.

It is widely recognised across the NHS that involving CCGs more in the commissioning of general practice provides an opportunity for offering better, more joined-up care for patients and local populations.

Functions the CCG has taken on include:

- The commissioning and monitoring of General Practices contracts
- Commissioning of local services for the Wiltshire population
- Approval of practice mergers
- Making decisions on local discretionary payments for GP practices
- Making decisions on establishment of new GP practices
- Provision of communications and patient engagement advice to GP practices



More information can be found on the CCGs website –

www.wiltshireccg.nhs.uk

Prescription Ordering Direct (POD)

NHS Wiltshire CCG launched a NHS Prescription Ordering Direct (POD) service on Monday 8 May 2017.

This new service will provide an easy way for people to order their repeat prescription by making a simple phone call from the comfort of their own home – without the need to go into a GP practice or pharmacy.



NHS
Wiltshire
Clinical Commissioning Group

Prescription Ordering Direct (POD)

A new and convenient way to order your repeat prescription

0300 123 6242

The POD will be staffed by dedicated, experienced and fully trained repeat prescription coordinators and pharmacists from NHS Wiltshire CCG.

When you call the POD telephone line you will talk to a trained coordinator dedicated to taking repeat prescription requests and answering any repeat prescription queries.

They will be able to help you to order only the items that you need, ask you how you are getting on with your medication and alert you if a medicine review is needed.

The POD has been introduced to help reduce the amount of medicine wasted across Wiltshire, as unused prescription medicines cost the NHS in Wiltshire over £2.7million every year. By managing repeat prescriptions orders more efficiently, we can reduce waste and save valuable NHS funds.

The service will also reduce time and workload pressures for GP practices, allowing staff to focus on providing better care to patients.

Don't worry if you already use a repeat prescription service from a pharmacy, you will be able to phone the POD service to order your medicines instead and the POD will arrange for your prescription to be sent electronically to your usual pharmacy and dispensed as normal.

The POD service will be available for patients registered with Lovemead Surgery, Trowbridge from 8 May. Giffords Surgery, Melksham and Castle Surgery, Ludgershall will be joining the scheme in June 2017 and we will keep you updated when more surgeries join.

Have you consented to have additional information in your Summary Care Record

Summary Care Records is an electronic record of important patient information, created from GP medical records. We are asking patient to improve their patient experience by consenting to have additional information available on their summary care record (SCR).

What is additional information?

Essential details about your healthcare can be very difficult to remember, particularly when you are unwell. Having additional information in your SCR means that when you need healthcare, you will be helped to recall this vital information, this includes:

- Your long term health conditions – such as asthma, diabetes, heart problems or rare medical conditions
- Your relevant medical history – clinical procedures that you have had, why you need a particular medicine, the care you are currently receiving and clinical advice to support your future care
- Your personal preferences – you may have particular communication needs, or may have made legal decisions about your care that you would like to be known
- Immunisations – details of previous vaccinations such as tetanus and routine childhood jabs



GPs use your Summary Care Record to share medical information with other healthcare staff treating you



We need your permission to add more information to help support your care.

Ask reception for a consent form.

Care professionals in Wiltshire use your Summary Care Record when they are treating you and this currently provides important information about the medicines you are taking, allergies you suffer from and any previous bad reactions to medicines you have experienced.

By consenting to have additional information included in your SCR, means more information will be available to health and care staff when they are treating you and can enhance the care your receive.

Ask reception for a consent form next time you visit your GP surgery.



Healthwatch Wiltshire is a local independent organisation which exists to speak up for people on health and care. If you have used a service recently then we would like to hear from you. We use what people tell us when we meet with the commissioners and providers of services to make sure that they take account of your views and experiences.



Marking a milestone

An online directory with an extensive list of health and social care services in Wiltshire has almost doubled in size since its launch two years ago.

The 'Your Care Your Support Wiltshire' website was launched in 2015 and now has 764 entries on the service directory. Services range from hearing aid repair clinics, foodbanks, meal providers, to long term condition support groups.

To make services easy to find, they are grouped around themes such as multiple sclerosis, diabetes, stroke, or palliative care. A hashtag has also been created - #makesomeonewelcome - for groups and clubs identified as going the extra mile in welcoming new people.

During the last two months, 150 directory entries have been added including links to videos about 'Men's Sheds' and 'The Learning Curve'.

Claire Cooper, Information Research and Web Content Officer, said: "Thank you to the volunteers, groups, Community Engagement Managers, Older People and Carers Champions and stakeholders who help keep Your Care Your Support Wiltshire up to date."

Marking our impact

Do you want to know the impact of our work in Wiltshire?

Healthwatch Wiltshire engages with people throughout the county to find out their experiences of using health and social care service. We use this information to feedback to the boards and groups who provide and buy these services.

We have produced a range of 'You Said, We Did' reports to illustrate the work carried out over the last year and what happened as a result of the feedback which people gave to us.

The reports, which cover a range of topics such as complaints, dementia and carers, are available at healthwatchwiltshire.co.uk

